



## QUALITY POLICY

The Management of **Industrias Goal Gijón, S.L.U.**, hereinafter INGOAL, a company dedicated to the **Manufacture of steel components and structures: machining, plateworks, welding, cutting and forming**, hereby shows its Quality Policy to its workers, customers and suppliers, and declares its commitment to orient the organization towards the fulfillment of its objectives, based on a continuous improvement of the effectiveness of the Quality Management System.

INGOAL's operation is based on a basic pillar: **customer satisfaction**. In order to achieve this, we will permanently take into account that the quality of our products and services comply with the requirements demanded by the client, the applicable regulations and the requested delivery deadlines.

The management of INGOAL establishes the following objectives to be achieved:

- **Increasing satisfaction of our customers**, as well as their loyalty
- **Continuous improvement of our system management** to ensure the quality of our products, the rationalization of work and the reduction of costs at the same quality.
- **Constant and progressive reinforcement in our sectors of activity** in order to increase our growth while increasing our productivity and competitiveness.
- **Expansion of our client portfolio** through access to new markets with high quality standards
- **Eliminate hazards and reduce risks to OSH**, working on a plan for continuous improvement of the management system, promoting worker participation.

Based on these priorities, INGOAL's Management is committed to reviewing both its Quality Policy and the aforementioned objectives, in order to adapt them at all times to a continuous improvement in the efficiency of the system.

Gijón, 30 July 2019.

A handwritten signature in blue ink, appearing to read "Sebastián Sierro Salvador".

Sebastián Sierro Salvador  
Managing Director